



**PENALTIES FOR LATE PAYMENT**

Indiana State Statutes require that penalty provision for late payment of utility bills be enforced in a fair and non-discriminatory manner. The Fortville Waterworks will enforce these provisions without exception. If utility payments are not received by the close of business on the due date, penalty charges will be added to the account. The additional balance due will automatically be added to the next billing statement. The Fortville Waterworks does not mail a separate notice to the customer informing them of this charge. The statutory penalty provisions are as follows:

**Water Penalties**

10% of the first \$3.00

3% of the amount in excess of \$3.00

**Wastewater Penalties**

10% of the delinquent amount

**DISCONNECTION OF SERVICE FOR NON-PAYMENT**

Any customer who fails to pay the **total** utility bill by the due date will be subject to disconnection of the utility service. The customer will be given a notice on the monthly water bill stating the disconnect date if bill is for 2 months. If **full** payment is not received by 8:00 a.m. on the scheduled shut off day at the Fortville Municipal Building, service will be terminated. A utility representative will deliver a notice of termination by placing a card on the door of the service address. NO EXCEPTIONS

**DEPOSITS AND SERVICE FEES**

Customers who are requesting initial service may be required to pay a deposit of \$25.00 for water service and \$100.00 for sewer service. A \$50.00 reconnect fee must be paid if a utility representative comes to your address during normal business hours due to delinquent payments. After hour service charges are \$40.00. Customers who have been delinquent may be required to pay a deposit of \$25.00 before service is continued.

**Residential Water Rates**

Monthly	Inside	Outside
Metered Rates	Corporation	Corporation
Rate per 1,000 Gallons		
First 3,333 Gals	\$3.91	\$5.86
Next 3,334 Gals	\$2.92	\$4.37
Next 6,667 Gals	\$2.28	\$3.41
Next 10,000 Gals	\$1.63	\$2.46
Over 23,334 Gals	\$1.32	\$1.98
Monthly	Inside	Outside
Base Charge	Corporation	Corporation
Rate per Water meter Size		
5/8" meter	\$11.79	\$17.67
3/4" meter	\$21.14	\$31.67
1" meter	\$37.13	\$55.58
1 1/2" meter	\$52.88	\$79.33
2" meter	\$84.50	\$126.77
3" meter	\$158.44	\$237.68
4" meter	\$265.96	\$398.96
6" meter	\$304.31	\$456.50

**Residential Sewer Rates**

Monthly	Inside	Outside
Treatment Rates	Corporation	Corporation
Treatment Rate up to 50,000 gals		
	\$6.19	\$9.29
Monthly	Inside	Outside
Base Charge	Corporation	Corporation
Rate per Water meter size		
5/8" meter	\$11.06	\$16.61
3/4" meter	\$11.06	\$16.61
1" meter	\$24.56	\$36.84
1 1/4" meter	\$38.22	\$57.33
1 1/2" meter	\$54.58	\$81.87
2" meter	\$92.50	\$138.74
3" meter	\$209.83	\$314.76

**Bad Check Charges**

When a check is returned unpaid by the bank for any reason, the customer will be assessed a bad check charge of \$25.00. If the check is not made good within 5 business days, service will be discontinued. If the check was payment to avoid disconnection, service will be disconnected immediately. If 2 bad checks are written on the customers utility account within a 12 month period the Utility Office will not accept payments in the form of a check for that account for 12 months.

**After-Hour Emergencies**

Please call the emergency number at the Town Hall for utilities or contact the County Sheriffs Office and inform the Fortville Police Department of the emergency. Fortville Waterworks has personnel on 24-hour call. The Fortville Police Department will contact the appropriate utility personnel to respond to your needs. If service was disconnected due to nonpayment, all delinquent charges and reconnection charges must be paid in full prior to reconnection.

**Meter Testing**

If a customer wants their meter tested, the customer must make a written request and the customer may be required to pay a meter testing charge of \$15.00

The above-noted policies and procedures are in place for your protection. State Statutes require that they be enforced in a uniform and non discriminatory manner. Please contact the Utility Billing Department if you have any questions concerning these or other utility matters.